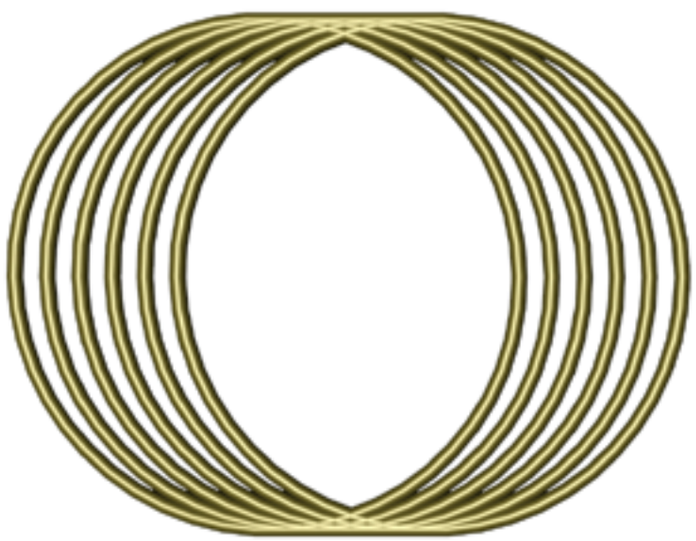
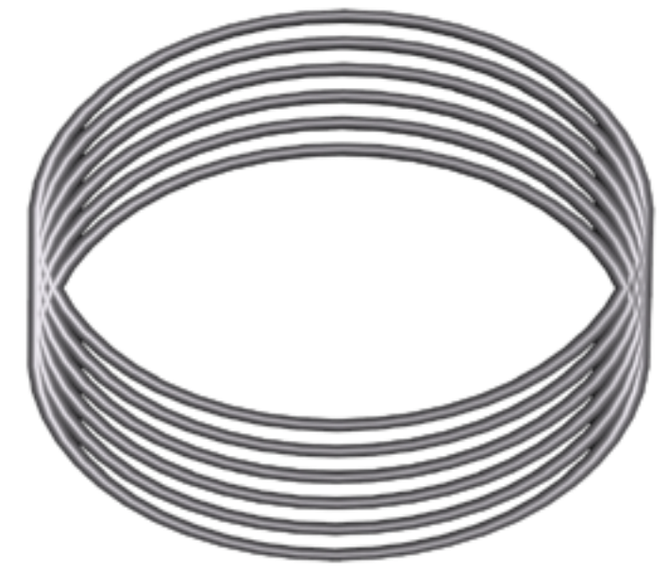
Introductions And Housekeeping

- Introductions
- Emergency exits and fire extinguishers
- Restrooms
- Refreshments
- Smoking areas
- Breaks
- Class times

Introductions And Housekeeping (cont'd)





- Post-test procedures
- Certificate procedures
- Program CD-ROM
- Class schedules
- Gold Class
- Platinum program
- Professional Development Program